

## MESSAGE TO ALL CLERGY FROM PROPERTY DEPARTMENT

#### IMPORTANT !! PLEASE NOTE CHANGES TO

## **GAS AND OIL BOILER MAINTENANCE CONTRACT**

#### this will affect you

Property Department is pleased to confirm that the maintenance contract for both gas and oil boilers was taken over by a new contractor from 12th December 2016. We will no longer be using British Gas or CPL/Team Energy for annual gas or oil safety inspections and service callouts.

The new company is Paynes Heating & Plumbing Services Ltd. They will maintain both gas and oil boilers.

Contacting Paynes to request a visit will be simpler. There is no account number to be concerned with. State you are ringing from a Diocese property and give them the address, including postcode, and details of the problem, to arrange a callout.

# Paynes can be contacted any time of day by calling: 01825 891720

For emergencies, out of hours, if the phone is not answered, please leave a clear message with your contact number and they will get back to you.

When your service/safety inspection is approaching, Paynes will contact you, initially by phone, well in advance of the due date. Please try to agree a suitable visit date as soon as possible.

Please contact Sue Baker in the Property Department on 01273 425683, <u>sue.baker@chichester.anglican.org</u>, if you have any questions or concerns.